



CERTIFICATION OF COMPLIANCE

Pursuant to Republic Act 11032: An Act Promoting Ease of Doing Business and Efficient Delivery of Government Services, amending for the purpose Republic Act No. 9485, otherwise known as the Anti-Red Tape Act of 2007, and for Other Purposes

I, **MARIA CECILIA M. MENDOZA**, Filipino, of legal age, Administrative Chief C/Officer-in-Charge, the person responsible and accountable in ensuring compliance with Section 6 of the Ease of Doing Business and Efficient Government Service Delivery Act of 2018, hereby declare and certify the following facts:

- 1) The **Lemery Water District (LEWAD)** has established its service standards known as the Citizen's Charter that enumerates the following:
 - a. Vision and mission of the agency
 - b. Government services offered;
 - i. Comprehensive and uniform checklist of requirements for each type of application or request;
 - ii. Step-by-step procedure in availing of frontline services
 - iii. Person responsible for each step
 - iv. Maximum time needed to complete the procedure
 - v. Documents to be presented by the applicant or requesting party, if necessary;
 - vi. Amount of fees
 - c. Procedure for filing complaints
- 2) The Citizen's Charter is posted as an information billboard through electronic billboards, tarpaulins standees, or any other readable materials that could easily understood by the public.
- 3) The Citizen's Charter is positioned at the main entrance of the office or at the most conspicuous place of the office.
- 4) The Citizen's Charter is written either in English, Filipino, and/or in the local dialect and published as an information material.
- 5) The Citizen's Charter is uploaded in the agency's website and accessible to the public.
- 6) The agency has undertaken self-assessment and reporting of improvements in its existing Citizen's Charter.

This certification is being issued to attest to the accuracy of all the foregoing based on available records and information that can be verified.

IN WITNESS HEREOF, I have hereunto set my hand this 21st day of July, 2020 in Lemery, Batangas, Philippines.


MARIA CECILIA M. MENDOZA
Admin Chief C/Officer-in-Charge

NOTARY PUBLIC



ATTY. GENARO S. CABRAL

Notary Public - Until Dec. 31, 2021

PER No. 24701-13 - 1/2/2020

Lemery, B. Texas

IBP Lifetime No. 011720

Roll No. 42538

Doc. No. 456
Page No. 91
Book No. II
Series of 2020